Early Alert/iCARE: Frequently Asked Questions

Q. What is Early Alert/iCARE?
A. Early Alert/iCARE at Georgia State University is an initiative that seeks to provide support to students who have demonstrated behaviors within the first six weeks of the semester that may hinder academic performance and overall college success. This outreach effort is a partnership between faculty teaching first-year students and staff in the Office of Undergraduate Studies and the University Advisement Center (UAC).

Q. What do students gain from Early Alert/iCARE?
A. Students are provided with individualized advisement and coaching to identify academic challenges, resources, and strategies to address academic challenges. Additionally, students participate in a self-assessment to gain better insight on how their specific choices and behaviors during the semester have contributed their reduced success. Through these conversations, students become empowered to accomplish their goals for academic success and take advantage of resources available on campus.

Q. Why is there an Early Alert/iCARE (EA) hold on my account and who initiates this?
A. An EA hold was placed on your record because 2 or more professors identified you as at-risk of failing their course because you are demonstrating behaviors that do not contribute to academic success.

Q. What characteristics or behaviors could lead professors to consider a student “at risk” in the classroom?
A. Excessive tardiness or absences, lack of participation and engagement in the course, failure to submit assignments or submission of incomplete assignments, difficulty comprehending course content, or grades that indicate potential failure in the course are indicators that a student may be at risk for academic failure.

Q. How will students be notified that they have been identified by Early Alert/iCARE?
A. Students are sent either an email at their @student.gsu.edu address, a letter, or a phone call from a representative from the Office of Undergraduate Studies or Student Advisement Center.

Q. How do I get the Early Alert/iCARE (EA) hold removed from my account?
A. Students with EA holds need to schedule an appointment with an Academic Advisor in the University Advisement Center (UAC) to address concerns about academic success and refer students to appropriate campus resources. You should call the UAC at 404/413-2300 to schedule your appointment. The EA hold will NOT be removed until the student has met with the University Advisement Center representative.

Q. Once notified, how soon should students meet with a representative in the Student Advisement Center?
A. Students should make time to meet with the University Advisement Center representative as soon as possible, if not the same or next business day.

Other questions related to the Early Alert/iCARE program should be directed to the Office of Undergraduate Studies aticare@gsu.edu.